

How to Read Your New St. Luke's University Health Network's Billing Statement

St Luke's University Health Network is pleased to introduce our redesigned monthly statement starting. Your new statement will reflect updated services and features in a new, easier-to-read, customer-friendly format. This new statement applies to services from January 9, 2016 to present

1. Patient Number

Please use the account number when making payments or speaking with customer service.

2. Account Summary

Summarizes open balances on your account.

3. Payment Methods

Easy payment options available online or by phone.

4. Important Messages

Messages, account status, reminders and financial assistance contact information.

5. Customer Service

Customer service phone #'s and hours of operation.

6. Payment Coupon

When mailing in your payment please detach and place in the return envelope provided.

7. Facility/Practitioner Visited

Identifies the facility visited and referenced in accordance to the details in this section.

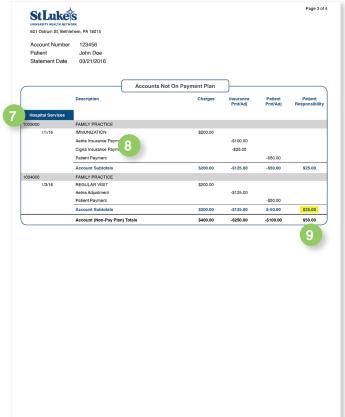
8. Description

Details the billed charges, insurance payments, insurance adjustments, and patient payments applied to the specific date of service.

9. Total Amount Due

Represents the amount you currently owe.





PAYING ONLINE IS EASY & SECURE